1. How do I log in?

Go to https://elms.umd.edu/.
We recommend using Firefox, Chrome, or Safari. There have been reports of issues with Internet Explorer.

Use the yellow “Login to ELMS” button to log in.
You can also access “Student Support” and “Help” from this menu.

Enter your directory ID and password on this page, and click “Log In”
2. Where are my classes?

On the home page, move your mouse over “Courses and Groups” to access a list of your current and past courses.

To change the courses you see in this menu, click “customize” on the upper right, and then uncheck the ones you no longer want to see.
3. What are Notifications?
Notifications are emails, texts, or social media messages that Canvas can send you to alert you about events in your courses.

To change your settings, click on “Settings” at the top right of the screen.

On this page you can edit your display name (1), the email address you want to use (2), add a cell number (3), or activate third-party software, such as Google Drive or Facebook (4).

Once you have set up the contact methods you prefer, click on “notifications” on the left-hand side.
On this page, you will be able to choose how and when Canvas sends alerts to your email or phone. Your instructor should tell you how he or she plans to communicate – through Communications, Announcements, or another form.

You will want to set that method to “ASAP” by holding your mouse over the rightmost part of the row and clicking the check mark.

Other options include a daily digest, a weekly digest, and no communication at all.

- You will see separate columns for your email, cell phone, and social media. You can choose which you wish to be contacted on.

- No matter what you choose, you will still see events in your recent activity feed when you log in. These notification settings are simply for communication outside of Canvas.
4. How Do I Contact My Instructor?

First, talk to your instructor about how they prefer to be contacted. Some will prefer you use email over Canvas messages.

If you wish to use Canvas, there are two ways to contact your instructor.

The first way is to go to your inbox in the upper right hand corner.

In your inbox, you will be able to compose a new message on the right side of the screen.

You can type your instructors name into the To: field OR click on the grey icon on the far right.

Clicking on the icon will bring up a list of your courses:

Which you can filter by clicking on the arrow and selecting “Teachers”. Courses may also have an option for “Teaching Assistants” if your course has them.
The second way is through your course. Once you’ve entered the class you r instructor teaches, click on “people” on the left hand side.

NB: Your Instructor has the option of disabling this section of the course. If you do not see it, please refer to the first method.

Here you will see a section called “Teachers & TAs”

Clicking on your instructor’s name will take you to his or her profile. At the top of their profile is a section for “Ways to Contact [Your Instructor]”

Clicking on the grey speech bubble will allow you to compose a message. They may also have an email address listed, or other methods of communication enabled.
5. I still have questions.

Inside Canvas, you can click the “Help” area at the top right to get access to native support documents.

You can also look at support documents under “student support” on the elms.umd.edu homepage, or call OIT’s user services desk at 301.405.1500, Monday - Friday 8:00 a.m. - 6:00 p.m.